

## PUBLIC COMPLAINTS

A complaint involving a particular school shall be handled within the school through the established channel of responsibility. If the complaint cannot be resolved at the level of the principal, it shall be referred to the superintendent or his/her designee. If the central office staff and complainant cannot reach a satisfactory solution, the matter may, at the School Board's discretion, be heard at a regular board meeting.

The individual making such a complaint shall expect a courteous and prompt reply after an investigation of the complaint.

Any parent, custodian, or legal guardian of a pupil attending the Patrick County Public Schools who is aggrieved by an action of the school board may, within thirty days after such action, petition the local circuit court to review the action of the school board. The court will sustain the action of the school board unless the board exceeded its authority, acted arbitrarily or capriciously, or abused its discretion.

Adopted: September 8, 1997  
Revised: August 10, 2006

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Legal Refs.: Code of Virginia, 1950, as amended, §§ 22.1-87, 22.1-253.13:7

Cross Ref.: GB Equal Employment Opportunity/Nondiscrimination  
GBA/JFHA Sexual Harassment/Harassment Based on Race, National Origin,  
Disability and Religion  
GBLA Third Party Complaints Against Employees  
JB Equal Educational Opportunities/Nondiscrimination